



VillasDirect-Spain.co.uk

We want to make your stay a pleasure to remember.

VILLA AMARILLA BOOKING DETAILS

Terms & Conditions: In this section you can find information that is helpful to you in using this site, booking your holiday with VillasDirect-Spain and all the policies that are important when doing any of these things. It is intended as a reference for your needs and questions and we strive to maintain this and keep it as up to date as possible.

We have a Frequently Asked Questions ([FAQ](#)) on our information page, in spite of our quest to answer all your queries; there may be instances where we have overlooked some point. If this is the case, please feel free to get in touch with us using any of the methods on our [How to Contact Us](#) page, and we will get back to you as quickly as possible.

Booking: When you email an enquiry for the Villa we will email you back a reply with the total cost of the villa rental & deposit details including a booking form attachment.

If you wish to book the Villa all you have to do is check & complete the required fields on the booking form, check your details and then email us confirming you wish to book and your provisional reservation will be made.

We will have already emailed you the total cost of your holiday which we calculate on a weekly basis as well as any extra pro rata daily basis/extra guests/damage security deposit and take into account any overlap between low, medium, high and peak season rates. In addition to this, we calculate the deposit required to be sent within seven days, including the balance that is due after the deposit is paid and the date by which this balance must be paid. This will be shown on your cost & deposit attachment.

Reservations: At the time you submit your booking to us, the availability for your chosen property is updated in **real time**, meaning that any other person cannot book the dates you have booked. This booking is a provisional booking that will be shown in **Grey (unknown)** on the availability calendar for the property. Your reservation will remain a **provisional booking** for a period of **seven days** to allow you time to submit your 30% booking deposit payment to us. Upon receipt of your deposit payment, we will update the booking to a **confirmed status** and this will be shown on the availability calendar in **Orange (booked)**. We will also send you a further confirmation e-mail.

Making Payments: Once your reservation is confirmed by us you will need to send your 30% booking deposit to the address given at the time of booking, this payment will need to be paid within seven days of making your reservation. **Please note:** If we do not receive your deposit payment within this time, we reserve the right to cancel your booking and re-advertise the property as available for hire.

To enable us to accurately track your payments, please **add your name and reference number** to the rear of the cheque. We also give our guests the option of a bank transfer, if you would like to pay by bank transfer you can request this at the time of booking and we will email you the details. Your **final payment** must be made to us **six weeks** before the start of your arrival at your holiday villa. Full details of our payment, cancellation and refund policy can be found in our [Terms and Conditions](#) page.



VillasDirect-Spain.co.uk

We want to make your stay a pleasure to remember.

And finally...

We would like to take this opportunity of thanking all visitors to our website and for the interest in our Spanish holiday villa here in sunny Málaga, Andalucía, Spain.

We the owners of Villa Amarilla hope you have found the information that we have provided on our website helpful and user friendly.

If you have already decided to book with us you won't be disappointed the clocks ticking so you had better get geared up and ready for a great holiday. New clothes, beachwear, sunglasses, don't forget your sunscreen! In no time at all you will be looking for passports (asking yourselves where you last saw them), packing your suitcases (moaning because they won't close) and saying to yourselves "why do I always get to do all the organizing around here?" you love it! The usual fun and clowning around of getting ready for a holiday, leave some room for your souvenirs and duty-free on the return journey.

Villa Amarilla awaits your arrival where you will be met by our greeter with the keys to your holiday villa. The villa is then all yours for the holiday, relax put your feet up and unwind with one of the bottles of wine included in your **complimentary welcome pack** see **FAQ on Information page**, enjoy the pool and beautiful surroundings you won't be disappointed happy holidays!

If you are not booking with us this year then we hope that you will keep a reference to our website www.villasdirect-spain.co.uk for future use and visit us soon, we also hope you and your family and friends have a fantastic holiday where ever you decide to book this year!

Kind regards

Samantha & John (Owners of Villa Amarilla)

Note: Please check with your Airline as to what you are allowed to take on board the aircraft before you go! You don't want to be disappointed when they take possession of any items that are not authorised onboard or in the aircraft's hold.

Useful Links:

Frequently Asked Questions: www.villasdirect-spain.co.uk/villasdirect-spain_faq.htm

How to Contact Us: www.villasdirect-spain.co.uk/howtocontactus.htm

Terms & Conditions: www.villasdirect-spain.co.uk/terms&conditions.htm

Extra Services Available: www.villasdirect-spain.co.uk/text/pdf/extra_services.pdf

Airport security: (Dept of Transport) www.dft.gov.uk/transportforyou/airtravel/airportsecurity/